



135 Ashdown Drive
Summerville, SC 29483

Phone : Office (843) 851-7544

Cell (843) 437-3874

Email: www.itspuppyluv.com

CLIENT INFORMATION

| | | |
|---|-----------------|------|
| Owner's Name: | Home Phone: | |
| Address: | | |
| City: | State: | Zip: |
| E-mail Address: | Cell: | |
| Employer: | Business Phone: | |
| Veterinarian: | Phone: | |
| Specify Service Dates: _____ Cancellation Code: _____ | | |

SERVICES

| Pet Sitting | Dog Walking |
|---|---|
| Pet Sitting cost from worksheet (attached) \$ ____ . ____ | Dog Walking cost from worksheet (attached) \$ ____ . ____ |
| Pet Taxi | House Setting |
| Pet Taxi cost from worksheet (attached) \$ ____ . ____ | House Sitting cost from worksheet (attached) \$ ____ . ____ |
| Garden Care | Critter Care |
| Garden Care cost from worksheet (attached) \$ ____ . ____ | Critter Care cost from worksheet (attached) \$ ____ . ____ |

Total Cost
\$ ____ . ____

Will anyone besides It's Puppy Luv have access to your home during the service period above? Yes / No

If yes, It's Puppy Luv is released from liability for any damages resulting from the other parties' negligence.

This is a **CONTRACT** between It's Puppy Luv and the pet owner whose signature appears on the following page below (hereafter called "Owner").

To agree to the terms of this contract you must initial items 1-11 below. This contract will NOT be processed until you have initialized all 11 items below.

- _____ 1. By signing this Contract and leaving his/her pet with It's Puppy Luv, Owner certifies to the accuracy of all information given about said pet(s) on the Contract.
- _____ 2. If the pet becomes ill or if the state of the pet's health otherwise requires professional attention, It's Puppy Luv at its discretion may engage the services of a veterinarian, administer medicine or give other requisite attention to the pet following the directions of a veterinarian. If warranted, the Owner hereby gives It's Puppy Luv permission to immediately transfer the pet to a 24-hour care facility of which the Owner shall pay the expenses. Owner shall make arrangements with veterinarian to set-up \$ amounts for care for their pet(s) in their absence. Owner shall make arrangements for payment of services with veterinarian in Owner's absence.
- _____ 3. It's Puppy Luv agrees to provide the services stated in this contract in a reliable, caring and trustworthy manner. In consideration of these services and as an express condition thereof, the owner expressly waives and relinquishes any and all claims against It's Puppy Luv except those arising from gross negligence or willful misconduct on the part of It's Puppy Luv not to exceed \$1000.00.
- _____ 4. Owner understands this contract also serves as an invoice and takes full responsibility for PROMPT payment of fees upon request of services contracted payable by cash, check or money order made out to It's Puppy Luv. A finance charge of 1.5% per month will be added to unpaid balances after thirty (30) days. A handling fee (\$25) will be charged on all returned checks. One-half deposit is required on lengthy assignments of more than a week, holidays, and first time clients. Clients with a history of late payment will be required to pay in advance before services are rendered. In the event it is necessary to initiate collection proceedings on the account, client will be responsible for all attorneys' fees and collection.
- _____ 5. a) Routine customers canceling appointments less than 7 days prior to reservation will be charged 100% of services requested (routine customers are considered daily potty break/dogwalking customers).
b) Cancellation of services of less than 14 days for lengthy assignments of a week or more will be charged 40% of services requested, 50% if services requested are during holidays.
- _____ 6. In the event of personal emergency or illness Owner authorizes It's Puppy Luv to arrange for another qualified person to fulfill responsibilities as set forth in this contract. Owner will be notified in such a case.
- _____ 7. In the event extra time is expended by It's Puppy Luv pet sitter due to a pet or home emergency, a base charge of \$10.00 an hour will be assessed. Owner will be notified in such a case.
- _____ 8. All pets are to be currently vaccinated. Should an It's Puppy Luv employee be bitten or otherwise exposed to any disease or ailment received from Owner 's animal which has not been properly and currently vaccinated, it will be the Owner's responsibility to pay all cost and damages incurred by the victim.
- _____ 9. It's Puppy Luv reserves the right to terminate this contract at any time before or during its term. If It's Puppy Luv, in its sole discretion, determines that the Owner's pet poses a danger to the health or safety of It's Puppy Luv pet sitter. If, concerns prohibit It's Puppy Luv from caring for pet(s), Owner authorizes pet to be placed in a kennel, with all charges therefore to be charged to pet Owner.

_____ 10. Owner authorizes this signed contract to be valid approval for future services for any purpose provided by this contract permitting It's Puppy Luv to accept telephone reservations for service and enter premises without additional signed contracts or written authorization for up to one (1) year from contract start date.

_____ 11. This Contract contains the entire agreement between the parties. All terms and conditions of this Contract shall be binding on the heirs, administrators, personal representatives and assigns of the Owner and It's Puppy Luv.

I have read the Contract in its entirety, understand and agree to its terms and conditions.

Owner's Signature _____

Date: _____

Witnessed by It's Puppy Luv Representative _____

Date: _____

HOW DID YOU BECOME AWARE OF OUR BUSINESS?

IT'S PUPPY LUV SIGN ADVERTISEMENT INTERNET WEB SITE

PERSONAL RECOMMENDATION - WHOM MAY WE THANK? _____
It's Puppy Luv™